

5 March 2013

A meeting of the **MID ARGYLL, KINTYRE AND THE ISLANDS COMMUNITY PLANNING GROUP** will be held in the **TOWN HALL, MAIN STREET, CAMPBELTOWN** on **WEDNESDAY, 6 MARCH 2013 at 2:00 PM.**

AGENDA

1. APOLOGIES

- (a) Minutes of the previous meeting held on 5 December, 2012 (Pages 1 - 8)
- (b) Minutes of the previous meeting held on 9 January 2013 (Pages 9 - 10)

3. ACHA - UPDATE

A presentation by Alastair MacGregor, Chief Executive – ACHA.

4. TARBERT ACADEMY

Presentation on recent HM Inspection of Tarbert Academy Learning Community by Phil Denning, HM Inspector. (Pages 11 - 18)

5. ISSUES RAISED BY COMMUNITY COUNCILS

- (a) Timetable of response on complaints raised

6. ISSUES RAISED BY THE THIRD SECTOR PARTNERSHIP

7. PARTNERSHIP UPDATES

- (a) Strathclyde Fire and Rescue
- (b) Update - NHS
- (c) Update - Scottish Water
- (d) Update - Argyll Voluntary Action
- (e) Community Safety Partnership Exception reporting to Community Planning group - to follow (Pages 19 - 22)

8. DRAFT- SINGLE OUTCOME AGREEMENT(Pages 23 - 32)

9. AREA FORUM EVENTS 2013



Report by the Improvement and Organisational Development Project Officer
(Community Planning) (Pages 33 - 34)

- 10. MEETING VENUE - JUNE MAKI CPG**
- 11. REVIEW OF THE SCHEME OF ESTABLISHMENT FOR COMMUNITY COUNCILS**(Pages 35 - 38)
- 12. LEADER - PAYMENT ISSUES AND AWARDS PROGRAMME**

Councillor Rory Colville Councillor Robin Currie Councillor Anne Horn (Chair)
Councillor Donald Kelly (Vice Chair) Councillor John McAlpine Councillor Donald MacMillan
Councillor Douglas Philand Councillor John Semple Councillor Sandy Taylor

Shirley MacLeod – Area Governance Manager

Theresa McLetchie – Tel: 01546 604511

Glen Heritage - Argyll Voluntary Action – a-v-a@btconnect.com
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Louise Logue – Argyll Communities – louise@argyllcommunities.org
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Neil Wallace – Strathclyde Police – neil.wallace@strathclyde.pnn.police.uk
Thomas Key – Strathclyde Fire and Rescue – Thomas.keay@strathclydefire.org
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MINUTES of MEETING of MID ARGYLL, KINTYRE AND THE ISLANDS COMMUNITY PLANNING GROUP held in the COMMUNITY CENTRE, CAMPBELTOWN WITH A VC FACILITY TO DALRIADA HOUSE, LOCHGILPHEAD, ISLAY SERVICEPOINT, JURA SERVICEPOINT AND COLONSAY SERVICEPOINT on WEDNESDAY, 5 DECEMBER 2012

Present:

(Chair)

Councillor Anne Horn

Councillor Rory Colville

Councillor Robin Currie

Councillor Donald Kelly (Vice-Chair)

Councillor John McAlpine

Councillor Douglas Philand

Councillor Sandy Taylor

Tricia O'Neill

Central Governance Officer

Ishabel Bremner

Economic Development

Manager

Audrey Baird

Community Development

Officer

Chief Inspector David Pettigrew

Strathclyde Police

Group Commander Eddie Renfrew

Strathclyde Fire & Rescue

Elaine Garman

Public Health Specialist

Alison McGrory

Health Improvement Principal

Donnie Cameron

Clinical Services Manager

Bob Chicken

Tarbert & Skipness CC

Susan Paterson

KFCC & KPPF

Dalriada House

Stuart Green

Senior Development Officer

1. APOLOGIES

Apologies were intimated by:-

Councillor Semple (who was attending a separate meeting on official Council business).

Councillor Donald MacMillan

Eileen Wilson

Yvonne Litster (ACHA)

Maryanne Stewart

The Chair welcomed all to the meeting and introductions were made around the room.

2. MINUTES OF THE PREVIOUS MEETING HELD ON 5 SEPTEMBER, 2012

The Minute of the last meeting held on 5 September, 2012 was approved as a true and correct record.

3. PUBLIC HEALTH SCREENING PROGRAMMES

The Chair agreed to take this item early on the Agenda.

Elaine Garman spoke to her report and discussion followed in regards:-

- Health economics of determining screening processes
- Variation in take-up of screening in areas
- Need to reiterate the message of regular screening when available

The Chair thanked Elaine for her informative update to the group.

- 4. ECONOMIC DEVELOPMENT ACTIVITY IN ARGYLL AND BUTE**
The group heard a presentation from Ishabel Bremner detailing the Economic Development Action Plan – 2013 to 2018.

She reported that this was a working document and welcomed input and comments from partners. The deadline for comments/feedback was:-

17 December, 2012

The Plan would be reviewed annually and the key to future success would be if there was a partnership approach to its development.

Ishabel would forward electronic copies of the Plan and the Powerpoint presentation and Theresa McLetchie would distribute to the group.

The Chair thanked Ishabel for her informative presentation.

- 5. ECONOMIC DEVELOPMENT PLAN REFRESH - 2013-18**
This was discussed at Item 3.
- 6. UPDATE ON THE NEW COMMUNITY PLAN - EILEEN WILSON, IMPROVEMENT AND HR - TO FOLLOW**
The group noted the report.
- 7. FEEDBACK FROM MANAGEMENT COMMITTEE ON THE AREA FORUM EVENTS - EILEEN WILSON IMPROVEMENT AND HR**
There was no report.
- 8. FUTURE GOVERNANCE ARRANGEMENTS FOR CPP - EILEEN WILSON, IMPROVEMENT AND HR**
The group noted the report and following on from previous discussions agreed to feedback to the Community Planning Management Committee that the report did not fully address how effective governance would be taken forward within Mid Argyll and the islands context.
- 9. 23 AND A HALF HOURS - VIDEO CLIP BY NHS HIGHLAND**
A link to the film would be sent out by Theresa McLetchie.
- 10. PARTNERSHIP UPDATES**
- (a) **STRATHCLYDE FIRE AND RESCUE**
Eddie Renfrew reported that there had been no incidences of rogue/secondary fires over the course of the Bonfire period.

Strathclyde Fire and Rescue were now implementing their Festive Season strategy. He highlighted the recent media campaign 'Join the Fight against Fire' and reported on the success of the Young Firefighters initiative at Campbeltown Fire Station. Discussions were now underway with Argyll College to instigate a qualification (an SQA equating to 4 units), which would advantage any of the young Fire Fighters who wished to advance and make a career in the Fire Fighting service. The Chair requested that Eddie update the group on progress made on this issue.

(b) **STRATHCLYDE POLICE**

David Pettigrew detailed the agreement between Strathclyde Police with Strathclyde Fire and Rescue to collaborate if there were any fire risks identified. He reported on the community based policing initiative recently implemented. The Strathclyde Police Festive campaign had commenced on Monday, 3 December. More police patrols would be tasked to counter drink driving/lack of motor insurance, etc over this period.

In regards the new Police model, Argyll and Bute boundaries would not change and the existing managerial structure would remain. Local policing would remain unaffected and there would be no detriment to community safety.

Councillor Colville enquired on the status of a recent incident involving under-age alcohol abuse. David Pettigrew was not aware of this issue and stated that local premises adhered to the statutory legislation on the prohibition of the sale of alcohol to juveniles.

(c) **NHS - UPDATE**

Donnie Cameron, Locality Manager gave a verbal update to the group on behalf of Christina West, Locality Manager – Mid Argyll, Kintyre and Islay.

Kintyre:

A bed modelling meeting was undertaken in Campbeltown Community Hospital on 24 October to identify the number of beds required in the community hospital. This identified an inpatient bed complement of 17 GP acute beds, noting this includes 2 beds for continuing care patients. Further discussions in January will take place to ensure that local circumstances and context are considered alongside this information and agreement to be reached on a bed complement.

Islay and Jura:

Dr Kate Pickering has been appointed as the Clinical Lead for Islay and Jura. Following the formal notification to the CHP that the GPs based in Port Ellen and Port Charlotte wished to withdraw from providing GMS OOHs services, drop in events were held on 29th and 30th October to allow the community members the opportunity to review information about out of hours clinical activity on Islay and provide feedback about their experiences to date. The turn out had

been low amounting to 30 people attending over the course of 2 days. Further feedback is being elicited through a questionnaire entitled 'My Stories', which has been widely distributed through local community groups. Responses will be collated and a report written to inform further discussions – re: the model of service delivery. Monthly meetings are currently being held with the GPs to agree the parameters and Terms of Reference for a Health Services Review of Islay which will commence in February, 2013. The Review will aim to put in place a sustainable, high quality and affordable in and out of hours health service for the Isle of Islay population and will include a review of GMS, community hospital and community services. An independent clinical expert and independent chair will be appointed as part of the process.

Phase 2 of the planned building work has commenced in Islay Hospital. This will provide a new out-patient consulting area and re-provision of the physiotherapy department.

Mid Argyll:

Lochgilphead Practice have formally notified the CHP that they are unable to take on the GMS contract for Inveraray/Furnace GP practice, due to difficulties recruiting a further partner. Locum GPs have been secured into Spring 2013 to ensure service continuity. A meeting between the CHP and the Scottish Government Primary Care Department will take place this Friday to highlight the recruitment difficulties GPs across remote and rural areas are experiencing due to the need for them to provide Out of Hours service, so that joint solutions can be identified.

The Core Management Team have agreed that the cost of delivering Biological drugs in MACHICC will be included in the financial plan for next year. Biological treatments are used in supportive therapies in cancer, but are also administered for a range of clinical conditions including rheumatoid arthritis, Crohn's Disease and ulcerative colitis. Local administration will improve the patient experience by reducing the need for patients to travel as frequently to Glasgow and ensure equity of access for patients.

11. COMMUNITY SAFETY PARTNERSHIP EXCEPTION REPORTING TO COMMUNITY PLANNING GROUP

The group noted the report.

Susan Paterson highlighted an incident in Campbeltown Town Centre in relation to a dropped kerb and queried if a map of dropped kerb areas could be made available.

Action: The Central Governance Manager would take this issue forward and report back to the group.

Group Commander Eddie Renfrew informed the group that the Bonfire campaign had been successful and there had not been any instances, whereby Strathclyde Fire and Rescue had been called out to rogue bonfires.

12. ISSUES RAISED BY COMMUNITY COUNCILS

(a) UPDATE ON THE DEVELOPMENT OF THE PROPOSED ISLANDS FORUM

Audrey Baird reported that recent discussions she had been involved with between Islay, Jura and Colonsay had indicated that there was not a demand to instigate an Islands Forum.

(b) BROADBAND COVERAGE AND MOBILE COVERAGE

Stuart Green advised the group of work currently being undertaken to improve broadband in the Highlands and Islands regions. He reported that by 2020, 81% of premises would have next generation Broadband. Work would commence in 2013 and be in place by 2016, upgrading existing users then new users.

Susan Paterson enquired on the status of TV signal coverage. Stuart replied that he did not have any update in regards TV coverage.

Stuart Green further advised on Community Broadband Scotland funding. However this only applies 15-20% areas not within the upgrade. Councillor Currie enquired on the specific areas this would involve. Stuart replied that HIE were leading on this.

Action: The group agreed that HIE be requested to work with Argyll and Bute Council on this issue and a report advising on progress come to a future full Council meeting.

Stuart Green would provide further updates on progress to a future MAKI CPG meeting.

The group requested a report to come forward updating them on the status of TV signal coverage and freeview within Kintyre.

(c) IT AND BROADBAND ISSUES

This was covered at Item

13. ISSUES RAISED BY THE THIRD SECTOR FORUM

14. AOB

Audrey Baird requested that a letter be written on behalf of the group to express concerns on the time delay in obtaining funds from the LEADER programme. It should also extend an invite to Lorna Elliott from LEADER to attend a future meeting to discuss the process and feedback.

Action: It was agreed that a letter would be drafted to the LEADER programme requesting clarification on the delay in processing funding applications and extend an invite to Lorna Elliott to attend a future

meeting and confirmation if the LEADER programme would be renewed.

Eddie Renfrew advised the group of the Chief Officers Partnership Fund which had approximately 7/8k of funding available. This funding was available for Community Safety Forum initiatives.

Action: Eddie would email the application form to Theresa McLetchie who would distribute to the group

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**MINUTES of SPECIAL MEETING of MID ARGYLL, KINTYRE AND THE ISLANDS
COMMUNITY PLANNING GROUP held in the COUNCIL CHAMBERS, KILMORY,
LOCHGILPHEAD, PA31 8RT WITH A VC FACILITY TO BURNET BLDG CAMPBELTOWN,
ISLAY SERVICEPOINT, JURA SERVICEPOINT AND COLONSAY SERVICEPOINT
on WEDNESDAY, 9 JANUARY 2013**

Present: Councillor Douglas Philand (Chair)

Councillor Robin Currie
Councillor Sandy Taylor
Eddie Renfrew, Strathclyde Fire and Rescue
Marlene Baillie, Strathclyde Police
Christina West, NHS Highland, Argyll and Bute CHP
Brian Mearns, Tarbert and Skipness Community Council

Attending: Patricia O'Neill, Central Governance Manager
Chris Carr, Argyll and Bute Council
Stephen Colligan, Argyll and Bute Council
Cleland Sneddon, Argyll and Bute Council

In the absence of the Chair and Vice Chair, Councillor Douglas Philand was nominated to Chair the meeting.

The Chair advised that there had been a technical issue with the video conferencing equipment and that the Group would be unable to link up with Campbeltown, Islay, Colonsay and Jura.

1. APOLOGIES

Apologies for absence were received from Councillor Donald Kelly, Councillor Anne Horn, Councillor John MacAlpine, Councillor Rory Colville, Councillor Donald MacMillan, Councillor John Semple, Stuart Irvine, Bob Chicken and Susan Paterson.

2. ARGYLL AND BUTE COUNCIL BUDGET CONSULTATION, BRUCE WEST, HEAD OF STRATEGIC FINANCE - TO FOLLOW

The Group received an informative presentation from the Executive Director of Community Services, Cleland Sneddon, on the Council's Budget for 2013/14 advising that the Council would be taking a longer term approach to budgeting over a 7 year period. This would be approached by a detailed one year budget followed by a 2 year summary budget followed by a 4 year high level budget. He advised of the funding gap and previously agreed savings but advised that currently the Council was looking at prioritising its budget rather than making savings. An overview of the budget was given, service by service. The Group were then presented with some consultation questions and were given the opportunity to comment.

Decision

1. Noted the comments by the Group which would be taken into account

as part of the budget consultation process.

2. Noted that copies of the presentation would be circulated to all partners for information.

(Reference: Argyll and Bute Budget Consultation presentation by Executive Director of Community Services)

3. COMMUNITY PLAN CONSULTATION - BRUCE WEST, HEAD OF STRATEGIC FINANCE - TO FOLLOW

The Group were given an informative presentation by the IOD Project Officer, Chris Carr advising that the current Community Plan and Single Outcome Agreement were due for revision and that they were looking to roll out a 3 year plan. Her presentation updated the Group on the outcomes of the Strategic Needs Assessment carried out in December 2012. She advised that a feedback report from the consultation had been prepared and that draft outcomes for the Plan would be considered by the Community Planning Management Committee in February with a draft Community Plan going to the Full Partnership in March. Once finalised the Plan would be submitted to the Scottish Government.

Decision

1. Noted the comments by the Group which would be taken into account as part of the Community Plan consultation process.
2. Noted that copies of the presentation would be circulated to all partners for information.

(Reference: Community Plan Consultation Presentation by IOD Project Officer)



**Inspection of the learning community
surrounding Tarbert Academy
Argyll and Bute Council
18 December 2012**

1. Context

Community and Learning Development (CLD) partners within the area of Tarbert Academy were inspected by Education Scotland during October 2012. The Tarbert Academy Learning Community covers a large rurally-isolated area located at the top of the Kintyre peninsula. The Tarbert area is part of the Mid Argyll, Kintyre and the Islands community planning area. This area is classified by Argyll and Bute Council as 'very remote rural'. Tarbert has a variety of small shops and services, but many advice and information services and employment and learning opportunities are located in the two larger towns of Campbeltown and Lochgilphead, which have their own secondary schools.

During the visit Education Scotland staff talked to children, young people and adults. We worked closely with local CLD managers, CLD providers, partners, paid staff and volunteers. We wanted to find out how well partners are improving the life chances of people living in the community through learning, building stronger more resilient communities and improving the quality of services and provision. We also looked at how well paid staff and volunteers are developing their own practices and how well partners, including schools are working together. The partners asked the inspection team to look at areas that they had identified as good practice in:

- Community-led learning;
- School-community links and partnerships; and
- Provision that enhances 'confidence and wellbeing'.

In addition there was a focus on the data and the needs around employability and family learning.

The inspection team were able to rely upon a self-evaluation document prepared by the council. This document drew upon the four key themes of the Argyll and Bute Community Plan prepared by the Community Planning Partnership as it relates to the Mid Argyll, Kintyre and the Islands area. The Community Plan is organised around four key themes.

- Economy
- Environment
- Social Affairs
- Third Sector and communities

1. How well are partners improving learning, increasing life chances, promoting and securing wellbeing?

The Argyll and Bute Community Plan seeks to develop a skilled and competitive workforce and to support people to have active, healthier and independent lives free from discrimination. Tarbert Academy learning community enjoys a skilled and competitive workforce. Very good use is made of well-established formal and informal local networks. By the end of S6, young people's performance shows an improving trend of attainment. There are well-developed schemes to recognise achievement by young people aged between 16 and 18. The numbers of young

people who progress to further learning and employment are improving. Strong relationships exist between employability organisations which very effectively support youth employment. They actively share information and intelligence that identifies and supports early intervention with vulnerable young people. Effective networks support a wide range of employment experiences and volunteering activities. An extensive range of active schools sports opportunities supports health and wellbeing and provides entry into employment, for example, work with local golf or sailing clubs. There is scope to develop additional monitoring and support networks for 16-19 year-olds in transition from school.

Almost all people are active, healthy and independent. The community of Tarbert is characterised by a wide range of progressive, ambitious community organisations. The sector leading activities of these groups have used their own income streams and also attracted significant funding to develop a range of high quality learning resources, community services and amenities. Community organisations such as the Harbour Trust provide accessible and free opportunities to residents to further improve their health and wellbeing through innovative community led projects such as town paths and a free outdoor gym. Community organisations provide almost all of the community events. The funds being brought into the community by local organisations is increasing. These funds are well used to support the viability of the community and provide a good quality of life.

The Argyll and Bute Community Plan seeks to support and sustain the natural environment. In the Tarbert community, a number of effective and innovative volunteer led community projects with an environmental focus, such as the Tarbert and *Skipness Community Trust*, also support the school curriculum well. These include support for English, drama and social studies delivered in partnership with the *Tarbert Castle* project in primary and secondary. Links between managing environmental resources, social subjects and biology in the design and development of the *Tarbert Academy Wildlife Initiative* path and the *Healing Hands community garden* are highly effective. Increasing links between health services and the *Healing Hands garden* are supporting people with health issues to work in the garden as part of their recovery process. A few young people have developed boatbuilding skills in the Tarbert Skiff boat. These approaches allow young people to effectively broaden their experience of curriculum subjects and apply their skills in a community setting. There is room to further explore how young people's work to support the environment can be recognised using award programmes.

The Argyll and Bute Community Plan seeks to tackle discrimination, protect and support vulnerable children and families. Partners in the Tarbert area are working well to tackle discrimination. Members of the People and Agencies Coming Together group for adults with learning disabilities learn important life skills in independent living, and act as effective advocates for others with learning disabilities by proactively challenging attitudes. Previously excluded adult literacy learners have gained new life skills. As a result they are better able to support family learning, achieve personal goals, and are actively engaged in community organisations. A few young people regularly design eye-catching information boards and logos for community projects and the health and wellbeing network. However, there is no agreed family learning plan for Tarbert. This limits preventative approaches. Lack of available transport is a significant barrier to participation and, in some instances,

limits programmes of activity. There is potential to develop a community-led solution. The use of digital technology could be developed to improve access to learning and provide important social networking contact for those unable to access community facilities.

The Argyll and Bute Community Plan seeks to work with third sector organisations and communities to improve local access to support, training and to be fully engaged in influencing service delivery. Community groups have highly skilled, committed leaders. These groups have developed new resources and community events such as the well attended Seafood Festival and Music Festivals. Extensive and productive networks exist between organisations. There are equitable and cooperative relationships between organisations and individuals. There is very effective training and support for community organisations. A number of effective and innovative volunteer led community projects support the school curriculum from 3-18. The school works actively to support third sector organisations in their engagement with the curriculum and to support bids for external funding. There is scope to improve opportunities for local people to inform and influence the design of public services. While many community groups have active members, more structured approaches to involve young people are needed. A holistic approach to record, promote and celebrate community and individual achievement could be developed.

3. How well are partners working together and improving the quality of services and provision?

The Argyll and Bute Community Plan seeks to engage with partners and communities to deliver best value services. Partners are actively and effectively working to develop this. Community partners have developed a number of projects that are seeking to re-direct public sector investment and encourage sustainability. For example, partners developed a Tarbert Community Plan and initiatives such as *Big Green Tarbert* and the *Kintyre Orchard*. These projects have extensive data relating to their income trends. Successful partnership working with local schools and Argyll Colleges has enabled the school to offer additional opportunities for national qualification courses at S4 and S5 and additional qualifications. As a result of this partnership working, learners' experiences and the development of important skills for learning, life and work are significantly enhanced. Partners are just beginning to develop training programmes and shared approaches to community engagement that will build upon their partnership working. A holistic approach to gathering quantitative data to highlight key trends of the Tarbert community over time should be developed. A variety of institutions, public, private, voluntary services, and community groups could work together to measure collective performance against key Community Plan aims, targets and objectives.

This inspection of CLD in the learning community surrounding Tarbert Academy found the following key strengths.

- Active and highly motivated community members from all ages who contribute positively to community life in Tarbert.
- Well focused working partnerships that deliver elements of the four key themes of the Argyll and Bute Community Plan in the community of Tarbert.
- A diverse range of skills in economic development, learning and care that are applied to the benefit of the community.
- An ethos of achievement across the community.

We discussed with partners how they might continue to improve their work. This is what we agreed with them.

- Further develop their collective approaches to joint training and self-approaches.
- Develop and deliver more family learning programmes.

4. What happens at the end of the inspection?

There are some improvements needed, but because partners have a good understanding of their strengths and areas for improvement, and communities are achieving well, we have ended the inspection process at this stage. We will monitor progress through our regular contact with the local authority. Our Area Lead Officer along with the education authority will discuss the most appropriate support in order to build capacity for improvement and will maintain contact to monitor progress.

Philip Denning
HM Inspector
18 December 2012

Additional inspection evidence, such as details of the quality indicator evaluations, for this learning community can be found on the Education Scotland website at <http://www.educationscotland.gov.uk/inspectionandreview/reports/othersectors/communitylearninganddevelopment/TarbertAcademyLearningCommunity.asp>.

Please contact us if you want to know how to get the report in a different format, for example, in a translation. You can contact us at enquiries@educationscotland.gsi.gov.uk or write to us at BMCT, Education Scotland, Denholm House, Almondvale Business Park, Almondvale Way, Livingston EH54 6GA.

If you want to give us feedback or make a complaint about our work, please contact 01506 600200, or write to us at the above address or email: feedback@educationscotland.gsi.gov.uk.

Text phone users can contact us on 01506 600 236. This is a service for deaf users. Please do not use this number for voice calls as the line will not connect you to a member of staff.

You can find our complaints procedure on our website or alternatively you can contact www.educationscotland.gov.uk to our Complaints Manager, at the address above or by telephoning 01506 600259.

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Quality indicators help CLD providers, partners and inspectors to judge what is good and what needs to be improved in the learning community. You can find these quality indicators in the publication *How Good is Our Community Learning and Development?* (HGIOCLD?2). These were revised and updated in 2012. Updated versions can be found at

http://www.educationscotland.gov.uk/Images/CLDbriefingnote191012_tcm4-684959.pdf

Education Scotland evaluates four important quality indicators to help monitor the quality of learning communities across Scotland. Here are the results for the learning community surrounding Tarbert Academy.

Improvements in performance	very good
Impact on participants	very good
Impact on the local community	excellent
Improving services	satisfactory

This report uses the following word scale to make clear judgments made by inspectors.

excellent	outstanding, sector leading
very good	major strengths
good	important strengths with some areas for improvement
satisfactory	strengths just outweigh weaknesses
weak	important weaknesses
unsatisfactory	major weaknesses

A copy of the full report is available on the Education Scotland website www.educationscotland.gov.uk.

Philip Denning
HM Inspector
18 December 2012

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ARGYLL & BUTE COUNCIL**Mid Argyll Kintyre and Islay ACPG****CUSTOMER SERVICES****Feb 2013**

Community Safety Partnership Exception reporting to Area Community Planning group

1. SUMMARY

- 1.1 The purpose of this Paper is to advise the Area Community Planning group of the main tasks undertaken by members of the Community Safety Partnership working which have taken place in the last few months

2. RECOMMENDATIONS

Area Community Planning Group Members:

- 2.1 Note the highlight/ exception report provided
- 2.2 Acknowledge the ongoing work of the group.
- 2.3 Consider whether there are any specific areas of work which the ACPG wishes the Community Safety Partnership to consider developing further

3. DETAIL

- 3.1 Each Area Community Safety Forum has been working to the stated goals of the Argyll and Bute Community Safety Partnership Strategy as originally adopted in 2008/9; This strategy ties closely to the Single Outcome Agreement and to the plans of all partners for service delivery

The Community Safety priorities are reported upon providing a level of consistency to the metrics being applied across the entire Argyll and Bute Area, while at the same time retaining each areas individual character and priorities. The table below at appendix 1 is the exception report for the Mid Argyll Kintyre and Islay Community Safety partnership group and provides an indication of the of the work undertaken recently.

The Chair of this Group until is Cllr Anne Horn, and the Departure of Chief Inspector Pettigrew means that the deputy Chair is currently vacant.

4. IMPLICATIONS

4.1	Policy	Adoption of the proposal will assist in delivery and reporting of aspects of the SOA and the Community Plan
4.2	Financial	None,
4.3	Personnel	None
4.4	Equalities Impact Assessment	None.
4.5	Legal	None

For further information, please contact Shirley MacLeod, Area Governance Manager
tel 01369 707134

Mid Argyll Kintyre and Islay Community Safety Forum Exception Report				
Theme	Community Safety Outcome'	Issue and Actions	Comment	Outcomes/ Indicators
<p>Personal and Home Safety</p> <p><i>Considers the safety of the individual in areas such as accident prevention, online safety, fire safety, home security, bogus and scam callers</i></p>	<p>The SFR Bonfire and Christmas Campaigns</p> <p>Christmas period policing</p>	<p>Both campaigns were completely successful- no injuries reported</p> <p>Police report that the number of arrests and reports in this period was generally not outside what was expected and policing was not unusually problematical</p>		<p>Zero casualties</p> <p>Strathclyde Police statistics</p>
<p>Travel Safety</p> <p><i>Includes issues that and individuals may encounter such as pedestrian safety, road traffic accidents, water safety, public transport safety</i></p>	<p>Big Red Bus</p> <p>Water Safety,</p>	<p>SFR;s Big Red Bus which is an information and demonstration platform will be in Tarbert/Clachan in March, this will be publicised in the local media</p> <p>Caravan sited to be targeted re water safety issues again prior to the commencement of the season particularly kayaking and sailing</p> <p>The CSF will be working with Islay CC to seek ways to improve the rescue equipment at specific beaches and location on the Island</p>	<p>There is some concern that the welcome promotion of the area re these sports will mean that less experiences/capable users will be participating</p> <p>Islay to come back with specific suggested locations</p>	<p>Number of visitors</p> <p>Information sent to the sites (and the subsequent reports from the emergency services</p>
<p>Safety of Vulnerable Groups</p> <p><i>Deals with issues in relation to individuals or groups who may be vulnerable including elderly people, young children, victims of hate crime and sexual</i></p>	<p>TESSA Funding</p>	<p>Education program now deployed to secondary schools covering cyber(and ordinary) bullying & sexual violence</p>	<p>An Updated report was provided to group showing excellent work outcomes. Report published as part of the CSF minute</p>	<p>See published report</p>

<i>violence</i>				
<p>Environment Safety</p> <p><i>Environment safety concerns the aesthetics of communities and neighbourhoods and includes vandalism and criminal damage, graffiti, fly tipping, littering, dog fouling and secondary fires</i></p>	<p>Minimise criminal damage/crime against persons/property</p> <p>Gas safety</p>	<p>Kintyre crime prevention panel now full members of the SCF</p> <p>The councils regulatory services are undertaking a project to ensure the safety of gas installations in commercial premises</p>	<p>Both groups are now working together</p> <p>.</p> <p>This will also cover vulnerable groups in that care homes are included</p>	
<p>Public Space Safety</p> <p><i>This deals with people's safety in their communities and public perception of safety including anti social behaviour, public disorder and violence.</i></p>	<p>ASB</p> <p>CCTV Cameras</p>	<p>Group continues to Meet and produces results - main participants are police, RSLs and Council</p> <p>The placement of one of the C'town cameras continues to be problematical</p>	<p>The issue is that it is necessary to ensure owner agreement to mount cameras, and this has proven difficult – since this is an expensive exercise care must be taken to ensure it does not need to be redone shortly</p>	

**Argyll and Bute Community Planning
Partnership**

**Area Community Planning Groups
Date: March 2013**

argyll and bute
communityplanningpartnership



Title: Draft Single Outcome Agreement 2013-2023

1. PURPOSE

- 1.1** The current Community Plan / SOA will end in March 2013. The purpose of this report is to seek comments and feedback from Partners on the latest draft of Argyll and Bute's new Community Plan/Single Outcome Agreement (SOA) 2013-2023

2. RECOMMENDATIONS

It is recommended that the ACPGs-

- 2.1** notes the draft outcomes for the SOA 2013-23
- 2.2** notes that elected members will have the opportunity to comment on the draft outcomes at the council meeting scheduled for the 21st of March 2013.
- 2.3** notes that a final draft of the SOA will be presented for approval by the Full Partnership on the 27th of March 2013.

3. BACKGROUND

- 3.1** in light of recommendations made in the Christie Commission Report the Scottish Government and CoSLA have reviewed Community Planning Partnership arrangements and Single Outcome Agreements. The findings of the review and subsequent guidance published in December 2012 has made clear the requirement for transformational change in service delivery to improve outcomes for people, tackle inequality and maintain financial sustainability in the face of continuing social and economic challenges. The key drivers behind the review are the broad principles of prevention, integration and greater collaboration of partners and delivery of public services and clear local outcomes supported by a joint performance framework with clear lines of accountability across the partnership.
- 3.4** Local agreements are now being developed by all Community Planning Partnerships in Scotland, setting out 10 year outcomes, supported by 3 year interim term outcomes, and short term action areas. Single Outcome Agreements will be complemented by local Police and Fire Plans.

- 3.5** Greater integration of public service delivery across the partnership remains a priority in Argyll and Bute's Single Outcome Agreement. This should allow us to continue to improve effectiveness and efficiency of our public services and partnerships. The Single Outcome Agreement for 2013-2023 fulfils the national expectations as set out in the 'Statement of Ambition' from the national review.
- 3.6** This Single Outcome Agreement is set out under the 3 main themes focused on People, Place and Partnership Working. It sets out the partnership's vision for securing long term outcomes for Argyll and Bute. It has been drawn up in consultation with our Community Planning partners, Area Community Planning Groups and other interested parties. This included themed discussion groups which took place throughout January and February 2013.
- 3.7** The Single Outcome Agreement sets out proposals on how the CPP will deliver on the outcomes agreed for Argyll and Bute. Transformational change is expected, therefore, the CPP is proposing key areas of action that will provide the framework to enable Argyll and Bute to deliver the level of ambition required.
- 3.8** The first draft was considered by the CPP on the 6th of February. Following feedback from Partners and further themed discussions this second draft of the proposed outcomes is now being presented to the Management Committee for consideration (Appendix 1).
- 3.9** It is intended that the final draft of the SOA will be submitted to Scottish Government by the 1st April 2013.

4. CONCLUSION

- 4.1** The development of the new community plan/SOA is on track. Following discussion on the 6th of February at the Management Committee the discussion groups have continued to develop the plan. Following further discussions at Management Committee on the 6th of March a final draft will be presented to the Full Partnership on the 27th of March 2013. Once signed off the document will be submitted to the Scottish Government.

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Appendix 1 – Proposed Outcomes for SOA 2013-23

Long term Outcomes – 10 years	Short term Outcomes – 3 years	Priority Action Areas – Years 1 -3
PEOPLE		
Argyll and Bute has a stable population with an increased proportion of economically active people (PP1, PP2)	<ul style="list-style-type: none"> • Our towns and communities are dynamic, sustainable and connected. • Comparative performance on education and health metrics are improved. • Our quality of life is improved. • Our transport infrastructure is improved. • Argyll and Bute is recognised as an attractive area for young people • Income levels are increased to become closer to national average. • The Third Sector is robust well governed contributing to and attracting resources into the local economy. • More people choose to live in the commutable areas of Argyll and Bute. • The local economy benefits from the unique and strong cultural identity of Argyll and Bute. 	<ul style="list-style-type: none"> • Deliver the roll out of high speed broadband. • Lobby to improve coverage and quality of mobile phone signals. • Develop regeneration plans for key centres including Inveraray, Rothesay and Dunoon. • Improve the natural and built environment • Improve transport infrastructure (eg air routes, no of air passengers, no of ferry passengers, a fix for the A83, A85, improved A82 etc) • Increase the proportion of our young people going into positive destinations in Argyll & Bute. • Improve alignment of education and training with business requirements and economic opportunity. • Increase public sector employment and training opportunities including work experience, apprenticeships, graduate placements, research, etc.
Children in Argyll and Bute have the best possible start (PP3) *	<ul style="list-style-type: none"> • Improved life chances for our young people and those of future generations. • Learning and education opportunities are better matched with the aspirations of our young people. • All children are developmentally ready to start P1. • Children, young people and families at risk are safeguarded. • All babies experience the best possible pre and peri natal environment 	<ul style="list-style-type: none"> • Invest in early years services and through targeted and collaborative support programmes. • Develop school risk matrix to identify and track pupil's learning and development to trigger earlier intervention. • Improve child protection processes through effective partnership working. • Reduce number of looked-after children. • Support the development of parenting skills through targeted services.

		<ul style="list-style-type: none"> • Achieve child healthy weight targets. • targeted breast feeding promotion work is carried out in the areas with poorer breast feeding rates • smoking cessation work is carried out with all pregnant mothers who smoke
<p>People living active, healthier, and independent lives safeguarded from harm. (PP3, PP5, PP6) *</p>	<ul style="list-style-type: none"> • Older people live active, independent, healthy lives. • People are active members of the community and contribute to the local economy. • People choose to maintain independence and are an integral part of their local communities. • People are empowered to make their own choices and live safely with dignity in their own communities. • The impact of alcohol and drugs on our communities and on the mental health of individuals is reduced. • The incidence and impact of domestic violence is reduced. • Individuals lead more active healthier lives through increased participation in sport and physical activity. • Mental health and wellbeing is improved. 	<ul style="list-style-type: none"> • Continue to shift the balance of care from institutional to community based settings. • Promote and develop care and support at home that contributes to preventing avoidable admissions to hospital or residential care. • Promote and build social networks that may sustain people to live more independently for longer. • Remodel services to reflect increased personalisation through self directed support. • Work in partnership to tackle obesity and diabetes. • Work in partnership to develop local tobacco control plans. • Develop strategies to improve prevention and referral and access to alcohol and drug services through coordinated partnership working. • Develop more opportunities for people to participate in physical exercise/activity • All service providers use an approach which encourages mobility and promotes strength and balance reducing falls in older people • All voluntary and statutory sector staff use all interventions as opportunities to promote an individual's mental health and wellbeing. • As evidence for prevention of cognitive decline is established the CPP incorporates it into appropriate strategies.
<p>People have the skills,</p>	<ul style="list-style-type: none"> • Young people are ambitious and realise their full 	<ul style="list-style-type: none"> • Continue to implement the curriculum for excellence

<p>attitudes and achievements to succeed throughout their lives (PP2, PP4)</p>	<p>potential.</p> <ul style="list-style-type: none"> • Our people have flexible skillsets that enables them to achieve positive destinations and career paths that respond to market opportunities • We capture the contribution of our communities to deliver education. • Our school-children are successful learners and contribute effectively to our communities. • People are better skilled, trained and ready for employment. 	<p>and the introduction of the new national qualifications.</p> <ul style="list-style-type: none"> • Increase the number of young people gaining accredited achievement awards. • Encourage people to participate in learning throughout their life. • Increase employment and training opportunities including work experience, apprenticeships, graduate placements, research, etc. across all sectors • Address gaps in provision through strategic skills pipeline. • Increase skills and capacity through the work of the Argyll and Bute Employability Partnership.
<p>Health inequalities are reduced (PP3, PP5, PP6) *</p>	<ul style="list-style-type: none"> • We have broken the intergeneration cycle of inequality through targeted prevention. • Positive lifestyle choices are promoted through education and encouragement. • The gap in health inequalities is narrowed through targeting disadvantage. • Health conditions most closely associated with deprivation are reduced. • Adverse childhood events are reduced. • Generic initiatives and services which improve quality of life and wellbeing for all are supported. • People can access a choice of suitable, high quality and affordable housing options. 	<ul style="list-style-type: none"> • Improve access to opportunities for physical exercise. • Work in partnership to provide health promoting education and initiatives. • Integrate positive lifestyle choices with parenting support and other early intervention initiatives. • Promote the improvement of housing stock across all tenures. • Maintain a newbuild social housing programme including care-housing to enable people to live more independently.
<p>People in Argyll and Bute are safe (PP3, PP4) *</p>	<ul style="list-style-type: none"> • People in neighbourhoods and towns are safe from violence, antisocial behaviour, disorder and alcohol related disorder. • Road users are able to travel on our roads safely and the safety of high risk groups is improved. 	<ul style="list-style-type: none"> • Develop CPP communication strategy which will enable the promotion of positive perceptions and improvements. • The CPP takes a lead role in driving the Community Safety Strategy forward. • Provide support and assistance to all victims of

	<ul style="list-style-type: none"> • Domestic violence is addressed through improved education, supporting victims, tackling offenders and increasing awareness and confidence to report. • People feel reassured about their own and other people's safety and are engaged in making their home and area a safe place to live in. • A clear strategy tackling antisocial behaviour and violence related to alcohol and licensed premises is in place. 	<ul style="list-style-type: none"> • domestic violence and robustly manage offenders. • Reduce and prevent disorder, antisocial behaviour and violence through identification of hot spots and the management of repeat offenders with a particular focus on alcohol related offences. • Support people, particularly vulnerable groups (including partner referrals), through home and fire safety visits to identify preventative measures. • Reduce serious and organised crime through targeting offenders and groups who cause harm to our communities and ensure positive interventions where appropriate.
PLACE		
Communities are safe, strong, resilient and self-reliant (PP4, PP6) *	<ul style="list-style-type: none"> • Communities feel reassured and are engaged in making their area a safe place to live in. • Third sector and community councils support community resilience. • All agencies are equipped and able to respond to any critical incidents and support communities within Argyll and Bute. 	<ul style="list-style-type: none"> • CPP to be instructed on how to work more effectively with Community Councils and other community groups. • Work in partnership to ensure third sector and community councils have access to information and support, including training. • Community councils complete community resilience plans. • Agencies develop clear contingency and resource plans for emergencies which are exercised accordingly.
The natural and built environment is safe, respected valued and free of environmental crime (PP4) *	<ul style="list-style-type: none"> • The environment is respected, valued and free from vandalism, criminal damage, dog fouling and litter. • Road users are able to travel on our roads safely and the safety of high risk groups is improved • Residents and visitors can safely enjoy our inland and coastal amenities and water without 	<ul style="list-style-type: none"> • Improve signage e.g. to drive on left, etc. • Identify high risk groups (road users) and take proactive measures through engagement, education, prevention and enforcement. • Identify high risk locations and times where fire occurs and respond to these findings with proactive preventative measures. • Work in partnership with services and community

	<p>damaging the environment.</p> <ul style="list-style-type: none"> • There are fewer incidences of deliberately set fires. • Our commercial, industrial and leisure premises are safe places for our residents and visitors to work and visit. • The economic prosperity of the area is enhanced through residents and visitors feeling reassured and safe when accessing the local economy and recreational facilities. 	<p>groups to improve the environment and reduce vandalism, littering and dog fouling.</p> <ul style="list-style-type: none"> • Conduct regular Fire Safety audits of business premises. • Work in partnership with the business community, licensing and other enforcing authorities to promote the required safety standards. • Work with owners and occupiers at a local level to provide advice and guidance in the reduction of unwanted fire alarm signals.
<p>Argyll and Bute has thriving diverse businesses in rural and urban areas (PP1, PP2)</p>	<ul style="list-style-type: none"> • Argyll and Bute is recognised nationally and internationally as a location for marine science education, research and business activity. • We have a thriving, sustainable renewable energy sector with well-developed local supply chains. • We have a robust tourism sector with an extended season, a higher value proposition and increased turnover. • Oban is recognised as a growing commercial centre and university town. • People are better skilled, trained and ready for employment. • There are more businesses of scale. • The number of business starts particularly those with higher growth potential is increased. • Levels of entrepreneurship are increased. • We make the best use of our environment. • Income levels are increased to become closer to national average. • The Third Sector is robust well governed contributing to and attracting resources into the local economy. 	<ul style="list-style-type: none"> • Increase business turnover (HIE Clients) • Business Gateway supports and advises business start-ups and existing businesses. • Increase international turnover with more Argyll and Bute businesses trading internationally. • Work with key tourism industry partners such as Argyll and the Isles Tourism Co-operative Ltd (trading arm of AISTP) to further develop the tourism value chain linked to the area's unique heritage, provenance and authenticity • Secure tenants for European Marine Science Park phase 1 and secure land for road improvements for future phases. • Agree Lorn Arc TIF, and investments to facilitate growth. • Develop proposition recognising Oban as a university town. • Perhaps other sector specific eg around tourism or if possible to track employment in growth sectors? • Encourage local apprenticeship and training programmes which align with the demands of the local job market. • Work with local employers, training and education

		providers to review current and future skills requirements. (Strategic Skills Pipeline).
PARTNERSHIP WORKING		
Argyll and Bute is empowered to deliver its public services (PP1)	<ul style="list-style-type: none"> The economic impact of the public sector is maximised in recognition of the socio-economic and geographic characteristics of the area. Local people are supported to take up local jobs. 	<ul style="list-style-type: none"> Review current practices in public sector procurement policies and processes to give a more accurate reflection of best value (community benefit clauses, etc). Promote community benefit clauses. Consider carbon footprint. Review current partnership interventions and programmes to assess impact and alignment with priorities.
Responsibility for delivering outcomes is shared through effective partnership working (PP 1-6) *	<ul style="list-style-type: none"> People feel reassured about their own and other peoples safety and are engaged in making their area a safe place to live in. We have a domestic violence and violence against women strategy in place. Communities have the opportunity to engage with partners to develop action plans/projects 	<ul style="list-style-type: none"> Work in partnership with services and community groups to improve the environment and reduce vandalism, littering and dog fouling. Reduce and prevent disorder, antisocial behaviour and violence through multi-agency information sharing and effective problem solving meetings. Support people, particularly vulnerable groups, through multi agency information sharing and action to promote personal and home safety.
Third sector service providers contribute to the community and economic wellbeing of Argyll and Bute. (PP 1-6)	<ul style="list-style-type: none"> The Third Sector is robust and well governed. The Third Sector attracts resources into local communities. The innovative third sector produces more flexible and responsive local services. 	<ul style="list-style-type: none"> The third sector works to achieve sustainability and improve resilience (eg breadth of income streams) Third sector organisations attract external resources to support Argyll & Bute economic growth (external funds measured). All third sector service providers are incorporated organisations with robust governance.

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**Argyll and Bute Community Planning
Partnership**

**Mid Argyll, Kintyre and the Islands
Community Planning Group**

Date: Wednesday, 6th March 2013

Title: Area Forum Events 2013

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1. SUMMARY

- 1.1** This report asks Mid Argyll, Kintyre and the Islands Community Planning Group to consider the decision made in September 2012 to hold an Area Forum event, and to finalise the group's intentions with regard to the event.

2. RECOMMENDATIONS

- 2.1** That the Mid Argyll, Kintyre and the Islands Community Planning Group:
- consider what the purpose and outcomes of this event should be
 - feed back to the Management Committee potential planning and resource requirements based on the questions in 3.3.

3. BACKGROUND

- 3.1** In August 2012 the CPP Management Committee agreed to hold an annual area forum in each area which would be similar to the Forward Together events and held in November, and further agreed to support the planning and delivery of annual area forum events commencing in November 2013.
- 3.2** The Mid Argyll, Kintyre and the Islands Community Planning Group discussed this matter in September 2012, and agreed to the principle of holding an area forum, but were unclear what the purpose and outcomes of the event should be. Members of the group at that time agreed to feed back ideas and proposals on the event to the Area Governance Manager for coordination and progression, but to date no feedback has been received.
- 3.3** For such events are to go ahead successfully planning and resource allocation will require to be undertaken very soon, and for

that reason Area Community Planning groups are asked to consider the following questions.

1. What would the format of the events be?
2. What would be the length of the event? i.e half day, whole day, two days
3. How would remote and/or island communities be involved? i.e. VC, teleconference., remote facilitators, overnight accommodation provided.
4. Would the events be an opportunity to highlight good practice or showcase community projects, and if so, from your area, or from other areas in order to share good practice?
5. Can you suggest appropriate topics for discussion?
6. Would Area Community Planning Groups like to use these events to consult on any issues/plans/etc?

4. CONCLUSION

- 4.1** If area events are to take place consideration of the purpose and possible outcomes must begin well in advance and it is therefore imperative that Area Community Planning Groups identify now what the aims and expectations of their local events will be. A paper outlining the planning and resource requirement will be submitted to the April Management Committee where partners will be asked to commit resources and approve the formation of a short life working group to begin to plan the events.

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**ARGYLL AND BUTE COMMUNITY
PLANNING PARTNERSHIP**



CUSTOMER SERVICES

ALL ACPG MEETINGS MARCH 2013

**REVIEW OF THE SCHEME FOR THE ESTABLISHMENT OF COMMUNITY
COUNCILS**

1. SUMMARY

The current Scheme for the Establishment of Community Councils (<http://www.argyll-bute.gov.uk/sites/default/files/council-and-government/2009-review-approved-scheme.pdf>) and Best Practice Agreement <http://www.argyll-bute.gov.uk/sites/default/files/council-and-government/2009-review-approved-good-practise-agreement.pdf> are due to be reviewed this year. To ensure that these continue to be fit for purpose, a Short Life Working Group (SLWG) has been established by the Council. This Group will oversee the process of review which will involve a 2 phase consultation with stakeholders to ensure full engagement and consultation. Details of this are outlined in paragraphs 3.1-3.5 below.

2. RECOMMENDATIONS

- 2.1 That the ACPG notes the proposals for engagement with the various stakeholders and opportunity is provided at this meeting to discuss and offer feedback on issues which they would like the SLWG to consider during the phase 1 consultation.
- 2.2 That the ACPG also notes the process for review outlined in paragraphs 3.3 and 3.4.

3. DETAIL

- 3.1 The current four year Scheme for Establishment of Community Councils and Best Practice Guide were approved by Council in August 2009. These documents both require to be reviewed this year.

- 3.2 The Council has formed a Short Life Working Group to take forward the review process and following their first meeting on 19 February 2013, a timeframe for the review has been agreed.
- 3.3 In terms of this timeframe, a phase one consultation, based on the existing Scheme, will commence on Monday 25 February 2013 and conclude on 28 April 2013. In addition, meetings for Community Councillors will take place in the main towns in Argyll and Bute as follows:-

Campbeltown Art Room, Community Centre

Wednesday 6 March at 7.00pm

Lochgilphead Committee Room 1, Kilmory Headquarters

Thursday 7 March at 7.00pm

Rothesay Eaglesham House

Wednesday 13 March at 3.00pm (Yet to be confirmed)

Dunoon Hill Street

Wednesday 13 March at 7.00pm

Oban Corran Halls

Thursday 14 March at 7.00pm

Helensburgh Marriage Room, West King Street

Monday 18 March at 7.00pm

Officers of the Council will be on hand at these meetings to facilitate discussion and respond to points of concern which may assist Community Councils in formulating their responses.

- 3.4 Following the first phase of consultation, a meeting of the SLWG will be held to consider the phase 1 responses and agree the basis of a second phase of consultation which will commence on 6 May and conclude on 26 May 2013. The SLWG will meet again to discuss the second stage responses and agree their recommendations to Council. It is anticipated that these recommendations will be considered at the full Council meeting scheduled to take place on 27 June 2013.

4. CONCLUSION

- 4.1 In discussing this matter at the Area Community Planning meeting it offers an opportunity for Partners at the meeting to feed into the phase 1 consultation process and draws their attention to the timescales outlined for the remainder of the review process.

5. IMPLICATIONS

Policy -	None
Financial -	None
Legal -	None
HR -	None
Equalities -	None

Risk -	None
Customer	There are benefits in terms of Partner agencies being
Service -	able to feed into the process without necessity to
	formally respond.

Executive Director of Customer Services
20 February 2013

For further information contact: Melissa Stewart, Area Governance Officer,
Governance and Law, Argyll and Bute Council, Kilmory, Lochgilphead -
01546 604331

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